



CANCELLATION POLICY

Please note that once a booking is confirmed cancellation fees automatically apply as per standard cancellation policy

01-30 days before travel (01 month) - 100% cancellation fee

31-90 days before travel (02-03 months) - 20% cancellation fee

91 -180 days before travel (04-06 months) - 10% cancellation fee

181 days plus before travel (07 months plus) - No cancellation fee

Cancellation fees will be calculated against the accommodation portion of the invoice and will be invoiced accordingly

Payment policy:

Full pre-payment required 45 days before travel

Release dates:

All bookings made with Rani Resorts will be held provisionally unless otherwise requested, at the time of booking

Booking made within 30 days (1 month) of travel will be held provisional for a maximum of 24hours

Bookings made within 31-90 days (2-3 months) of travel will be held provisional for a maximum of 3 days

Bookings made within 91-180 days (4-6 months) of travel will be provisional for a maximum of 7 days

Bookings made within 181 days and over (7 months plus) of travel will be held provisional for a maximum of 30 days

Bookings must be confirmed by release date, bookings not re-confirmed by release date will be automatically released without notice

GROUP TERMS & CONDITIONS

(15 adults & above) differ and are available on request from the Groups Department